

Quoss Bidet Manual

Product Model:
QB2020

Please read the instructions
carefully before using.



General

Overall sketch	1
Safety precautions	2
Function introduction	4
Installation guide	5

Use

Control panel introduction	9
Preparation	9
Product use	10
Cleaning and maintenance	16

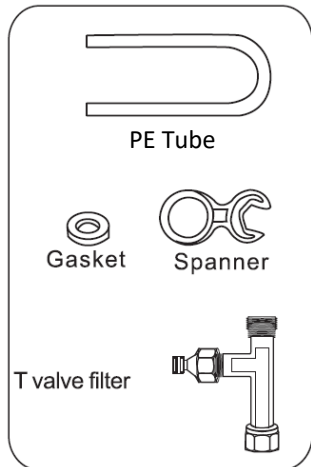
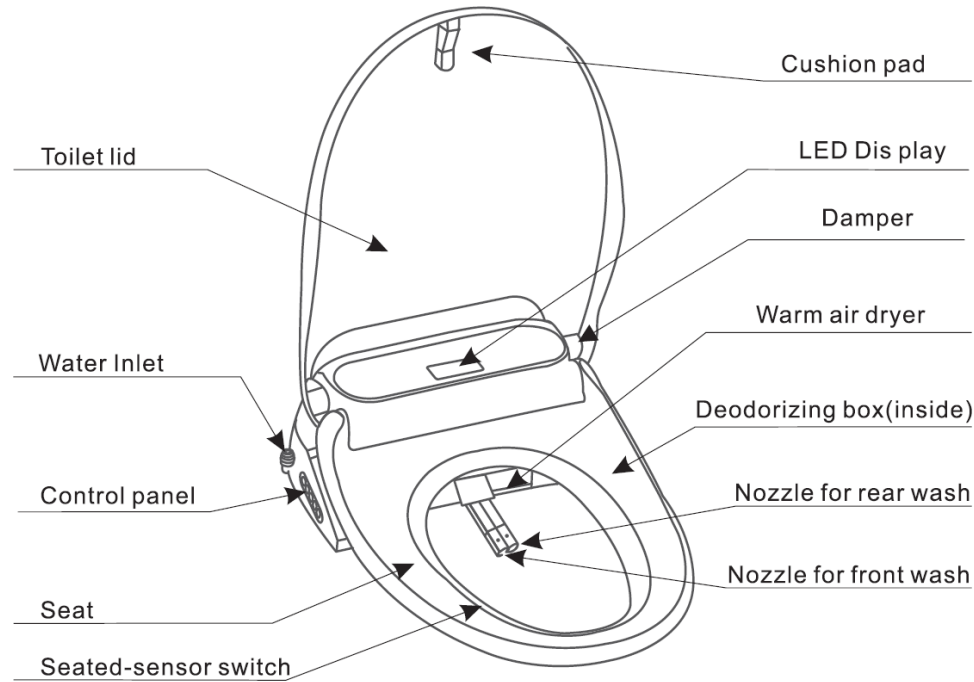
Appendix

Product specification	19
Packing list	20

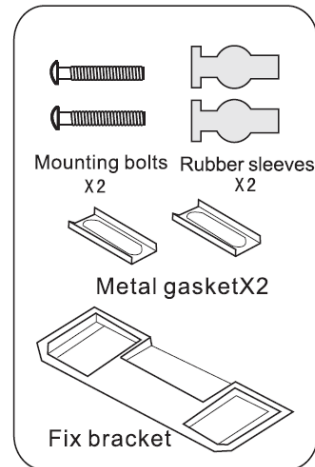


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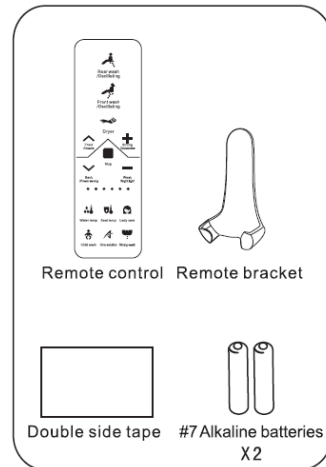
Overall sketch



Water pipeline connection parts



Fixing parts



Remote control parts

Safety precautions

WARNING Ignoring the sign may lead to serious injury or death.

Please read the safety precautions and user manual carefully before use.

Do not disassemble, repair, or modify the product in order to avoid hazard.

Please consult with a professional or similarly qualified person for repairs.

Do not submerge the product into water. If the operating environment has high humidity, Cover or seal the power points for additional safety.

Do not touch the power point or the control panel with wet hands.

If necessary, connect grounding wire with the product in order to prevent any electrical discharges or shocks. Please consult with a professional for details.



Do not turn the power on before fully installing the product.



The power supply should not be higher than 240V.


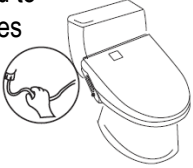
Do not connect to damaged power points. Do not scratch, damage, bend, twist, stretch the electric cords or hang/clamp heavy objects onto it.


Function introduction


Functions	Details
Rear wash	Wash posterior
Rear oscillating wash	Rear wash with nozzle swinging front and back
Front wash	Gentle wash (for women)
Front oscillating wash	Front wash with nozzle swinging front and back
Temperature control	Adjust seat and water temperature
Water pressure control	Adjust water pressure
Seat sensor	Functions are activated by sitting on the seat
Heated seat	Seat heated
Warm air dryer	Drying function
Drying control	Adjust drying temperature
Power on/off	On/Off control
Energy saving	Energy saving function
Nozzle self-clean	Nozzle sprays out water for self-clean
Anti-collision	Seat closes slowly to prevent damages or incidents
Wash position control	Adjust wash position
Deodorizer	Turn on/off deodorizer
Remote control	Remote control


 Do not apply too much weight or pressure on the bidet cover, or any other accessories 


 Do not open and/or close the toilet seat or the toilet cover with too much force, as this may crack or damage the parts and could lead to electric discharge 


 Do not drag, bend, or twist the water tube. This may lead to water leakages and further damages 

 Do not install or place the remote control near water.

 If installed in sub-zero degree environment, make adequate measures to prevent the water tube and inner parts from freezing as this can lead to damages and water leakage.

 Be careful of overheating and low-temperature scalding.

 Do not put heat near the product, as this may change the exterior colour. Avoid direct sunlight as this may also cause colour change of plastic surfaces. Do not cover the warm air outlet.

 The cover, seat circle, seat cover are made of plastic. Do not bring any heat or fire sources near the product as this may lead to fire.

Any defects or incidents caused by improper care of the product or failure to observe any one or more of the precautions and instructions will not be covered by warranty and/or Quoss responsibility.

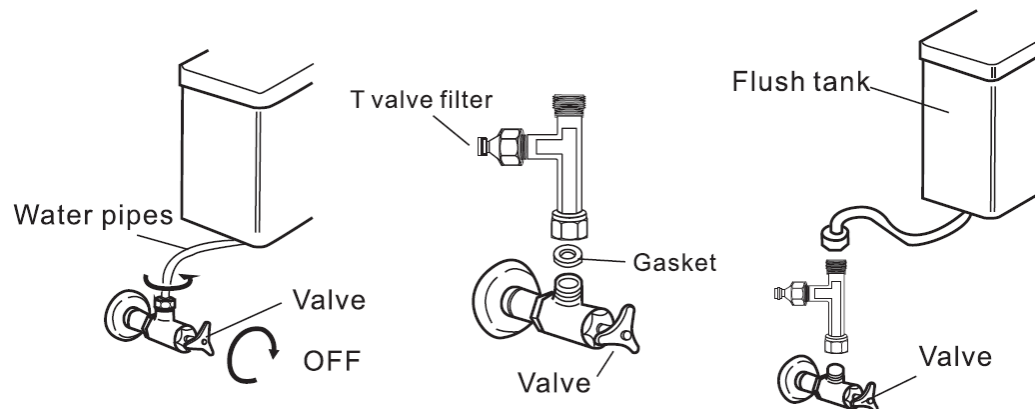
Installation Guide

Before installation

1. Wall, tiles, toilet, and any other bathroom fixtures should be completed before installation.
2. Water supply and power point (240V / 50Hz) is required.
3. Water pressure requirements : 0.06 Mpa (Dynamic) – 0.75 Mpa (Static)
Water temperature : 4°C - 35°C
4. Connect to standard water pipes – Connecting to recycled water or industrial water supplies could lead to contamination, jamming, and/or further internal damages on the product.
5. Make sure to use the T valve filter included with the product
6. Do not connect to the power point before finishing all installation.

Installing the T valve

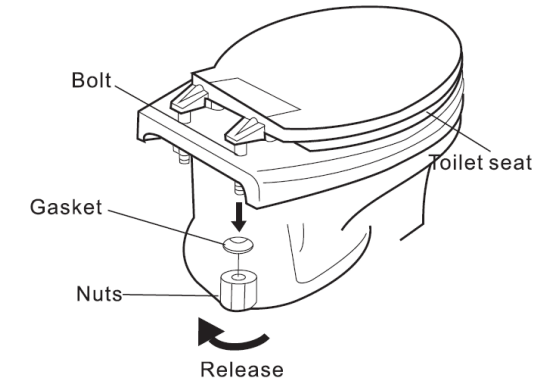
1. Turn off the water valve and remove the existing water pipes from the valve.
2. Insert the **rubber gasket** and connect the **T valve** to the water valve.
3. Re-connect the existing water pipe to the **T valve**.



Installing the bidet

1. Remove original toilet seat

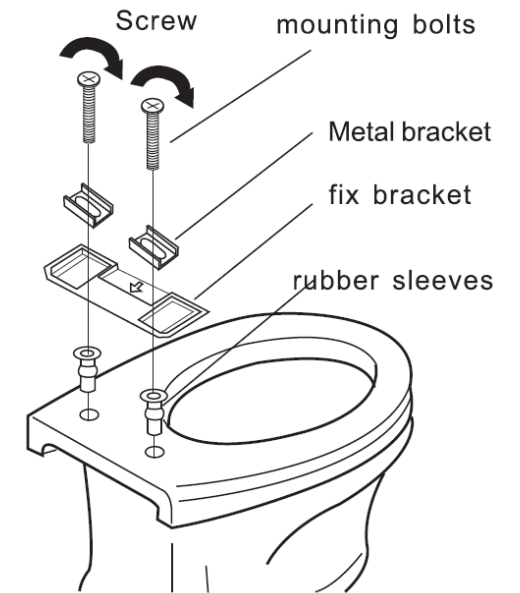
1. Loosen the nuts on the toilet.
2. Take out the original toilet seat.



2. Assemble the fix bracket

1. Insert the **rubber sleeves** all the way in into the toilet holes.
2. Place the **fix bracket** and the **metal brackets** on top.
3. Fix the brackets onto the toilet by screwing in the **mounting bolts**.

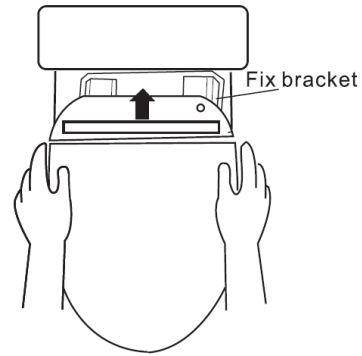
* The fix bracket can be adjusted to range between min. 130mm – max. 170mm



Installing the bidet

3. Install the bidet

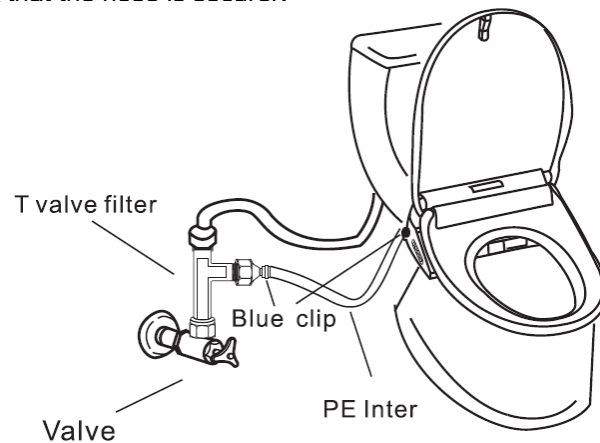
Push and slide the bidet into the **fix bracket** until it locks into position with a click sound.



Connecting the PE Inter hose

1. Connect **PE Inter hose to T valve filter** by pushing it into the clip. Pull on the hose lightly afterwards to check that the hose is securely in place.

2. Connect **PE Inter hose to bidet** by pushing it into the clip. Pull on the hose lightly afterwards to check that the hose is securely in place.



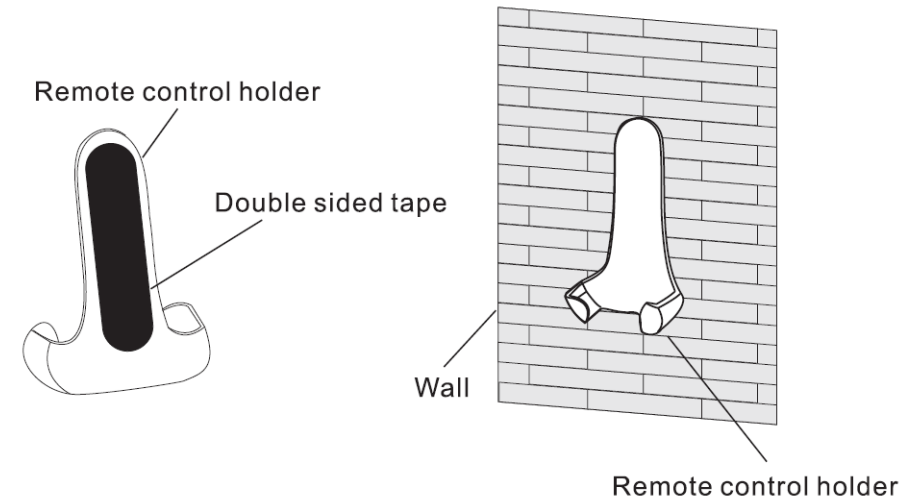
* After connecting the PE tube, turn on the water valve to check whether there are any leaks on both sides of the connection

Check functions

1. Connect the electric plug to power point and click the **RESET** button on the powerpoint.
2. When first powered on, all indicator lights will shine at the same time while water flows into the inner water tank. This process will take about 11 seconds, then water will spray out from the nozzle. All lights will then turn off with a beep sound.
3. When the power indicator is on, the bidet is ready to use.
4. Adjust temperature of the water and toilet seat to desired conditions.
5. Follow the instructions to operate and test each of the functions.

Installing remote control

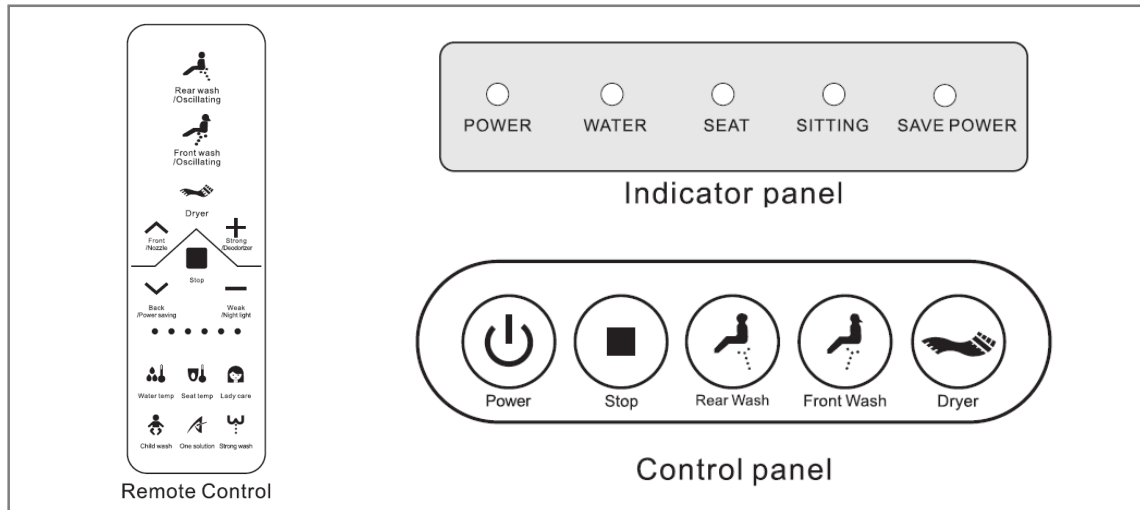
Peel off the release paper on the **double sided tape** on the back of the **remote control holder** and attach onto the wall by pressing firmly for 5 seconds. Make sure to clean the surfaces before applying the double-sided tape for better adhesion.



Functions

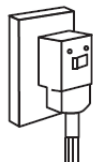
Control

This product is operated mainly by using the remote control.

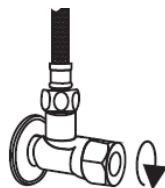


Preparations before use

1. Make sure the plug is connected to the power point and the indicator lights are on.



2. Open the water valve by turning the tap on.



3. Check whether the power indicator is on.



4. Press the power button on the control panel to start using the product.



Function manual

Rear wash/ Oscillating

Press once for rear wash. Press again to change to rear oscillating. Press again to switch back to rear wash. Rear wash stops automatically after 2 minutes.

Front wash/Oscillating

Press once for front wash. Press again to change to front oscillating. Press again to switch back. Front wash stops automatically after 2 minutes.

Stop

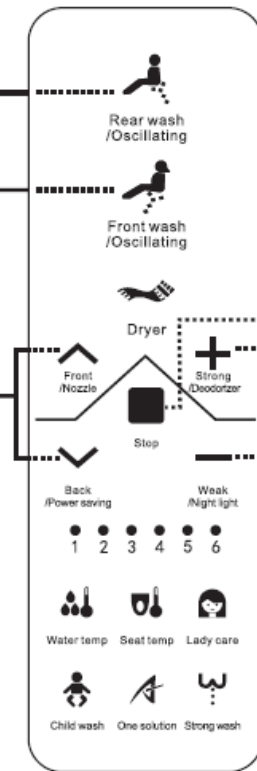
Turns on the device. Press 3 seconds to shut down the device. While the device is on, stops the current function.

Nozzle position adjustment

5 levels of nozzle position
* This function is only available during the normal 'wash' mode. Nozzle position can not be adjusted during oscillating mode.

Water pressure adjustment

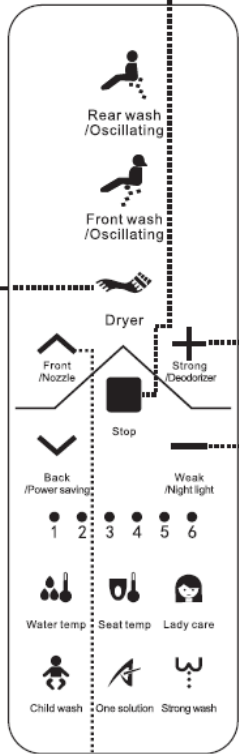
4 levels of water pressure



Stop
Stops drying function.
Drying stops automatically after 4 mins. Press 3 seconds to shut down smart toilet seat.

Warm air temp adjustment
4 levels of warm air temperature

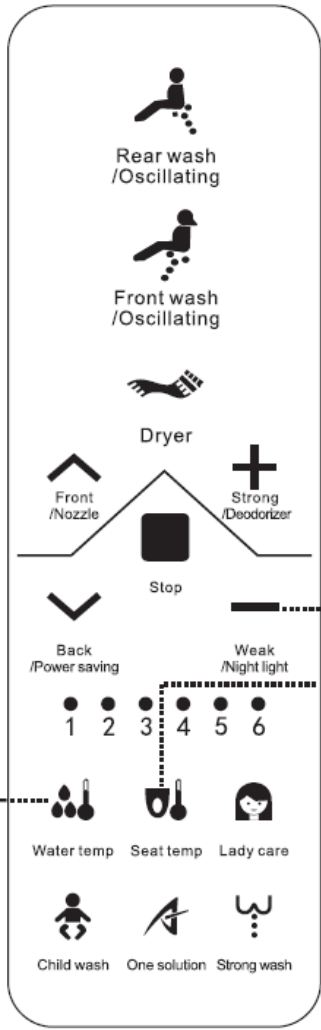
Dryer
Starts warm air drying function



Nozzle self-cleaning
Press this button in standby mode. Water sprays out to clean nozzle. Press button again to switch between rear and front nozzles.
*This function is available only when no one is sitting on the seat. Automatic self-clean activated before rear and front wash function.

Water temp adjustment
Press button to switch between temp levels. Indicator #1, #2, and #3 each corresponds to the following :
#1 High : 39°C
#2 Mid : 36°C
#3 Low : 33°C

Night light
Press button to turn on the light.
Press again to turn off the light.



Seat temp adjustment
Press button to switch between temp levels. Indicator #4, #5, and #6 each corresponds to the following :
#4 High : 39°C
#5 Mid : 36°C
#6 Low : 33°C

* To prevent any low-temperature scalding, seat temperature will automatically be lowered to under 35°C after 10 mins of use.

Power saving

Press button for power saving mode.
Press again to turn off the power saving mode.

Deodorizer

Deodorizing function turns on automatically when powered on.
Press to turn off/on in standby mode.

Deodorizer is automatically turned off when the dryer function is activated. Deodorizer will be on for 1.5 mins after the use of toilet seat

Lady care

Front wash nozzle comes out for lady wash. Water is set to high 39°C and pressure is set to level 2. (These settings are not adjustable) Cleaning position can be adjusted in standby mode. Press the **Stop** button to end. Lady care function stops automatically after 2 minutes.

Child wash

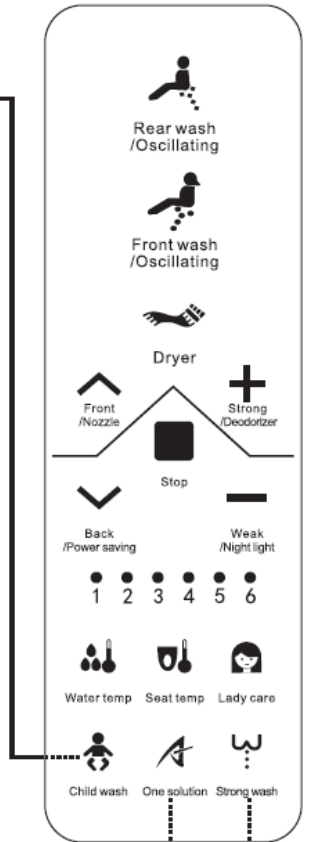
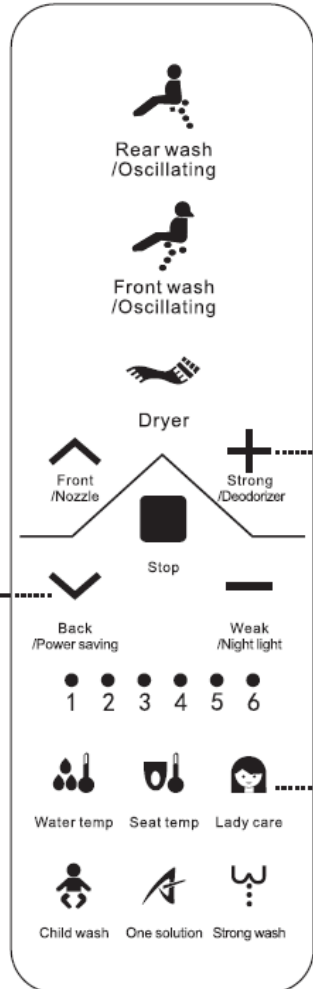
Front wash nozzle comes out for child wash. Nozzle is set to the most front position (level 5), pressure is set to the lowest (level 1), and temperature is set to mid (36°C). Press the Stop button to end. Child wash function stops automatically after 30 seconds. Default settings are not adjustable during when the child wash function is operating.

One solution

Following functions operate automatically :
Rear wash 40 seconds → Oscillating wash 20 seconds → Warm air dryer 2 minutes → Stop
Press the **Stop** button anytime during process to stop.

Strong wash

Rear wash nozzle comes out for strong wash. Water pressure is set to highest level, and ends automatically after 2 minutes. Press the **Stop** button to end.



Sound indications

Beep sound indications

One beep : Normal operation (When functions are activated)

Two beeps : Automatically beeps when user leaves the bidet

Three beeps or above (Intervals may vary) : Indicates malfunction

Indicator light

Indicators	Details
Power	Light is on when the power is on. Blinking light means there is an issue with the flushing component.
Water temperature	Light is on when the water is heating. Blinking light means water is overheated.
Seat temperature	Light is on when the seat is heating. Blinking light means seat is overheated.
Seat	Light is on when user is sitting on the seat. Blinking light means water level is low.
Energy saving	Light is on when the bidet is in energy saving mode.

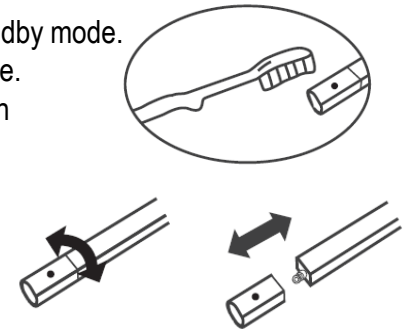
Cleaning and maintenance

Cleaning the toilet seat

- Do not use corrosive solvents for cleaning purposes as this could damage the product. Do not use water to rinse or submerge the product in water as this could lead to short circuits and result in fire.
- Pull out the plug first before cleaning the product.
- Clean the product gently with soft, non-abrasive cloth. Use neutral detergents only.

Cleaning the nozzle

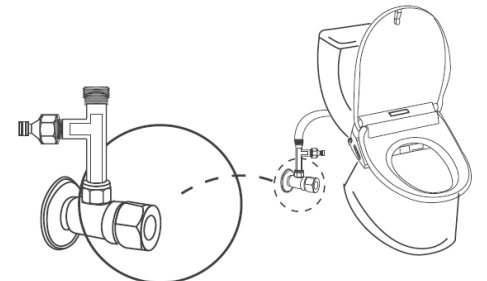
- Press the **nozzle self-cleaning button** (Page 11) in standby mode. Nozzle will extend and water will spray out to clean nozzle. Press button again to switch between rear and front wash nozzle. Clean the nozzles with brush.
- To replace the nozzle, hold the front end of the nozzle tip and turn anti-clockwise to pull out. Replace the tip, insert back into the nozzle and turn clockwise to fit into place.
- Do not force or bend the nozzle tip.



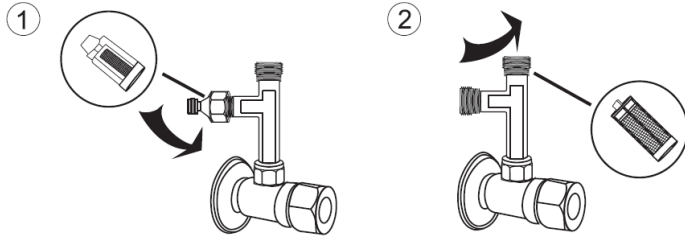
Cleaning the filter

Clean the filter when water pressure turns too low.

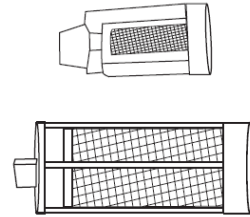
- 1 Close the water valve to stop water supply. Do not remove the filter without closing the water valve.



2 Use a spanner to unscrew the white connector and take out the filter inside the T valve. Similarly, unscrew the hose and take out the filter inside.



3 Gently clean the net with a brush and wash with water. Do not use detergent to clean the filter.



4 Reassemble the net into the filter and insert the filter back into the T valve. Tighten the T valve using a spanner. Turn on the water valve and check for any leakages.

If not in use for a long time

- Please turn off water valve and power supply when the bidet is not in use for a long time.
- If temperature is lower than 0°C, bidet will enter anti-freeze mode automatically, so in this case please **do not** turn off the valves or the power supply.

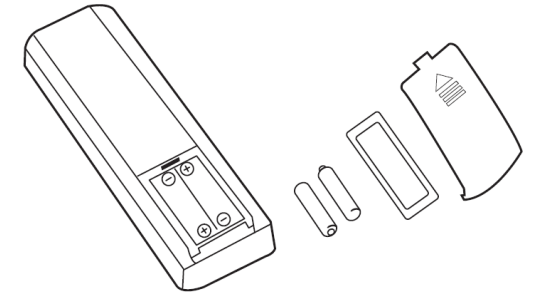
Daily cleaning

1. Take out the plug from power point.
2. Turn off the water valve.
3. Slide the bidet out of the bracket.
4. Clean the bidet surfaces with soft cloth.
5. Slide the bidet back into the bracket and make sure it is locked firmly.
6. Connect the power and turn on the valve.



Replacing the battery

If battery is low, the remote control may not operate correctly. Make sure to place the positive and negative sides correctly. Do not mix old and new batteries. Please use alkaline battery.



Specifications	
Voltage	AC 240V / 50Hz
Power consumption	1520 W
Power cord length	1.5 m
Water pressure range	0.06 Mpa (Dynamic) – 0.75 Mpa (Static)
Water pressure levels	Adjustable in 4 levels
Water temperature levels	Adjustable in 3 levels (33°C , 36°C , 39°C)
Safety mechanisms	Temperature control & overheat protection system, water and electricity isolation system
General flow rate	0.5 – 0.9L/min (Min. water pressure required: 0.15 Mpa)
Lady wash flow rate	0.5 – 0.9L/min (Min. water pressure required: 0.15 Mpa)
Seat temperature	Adjustable in 3 levels (33°C , 36°C , 39°C)
Seat safety mechanisms	Temperature control & overheat protection system
Warm air temperature	Adjustable in 4 levels (32°C to 52°C)
Dryer safety mechanisms	Temperature reset switch and fuse
Deodorizer	Filtration through the deodorizer cartridge

Components

1 x Toilet seat bidet	1 x Fix bracket
1 x Manual	2 x Metal gaskets
1 x Spanner	2 x Mounting bolts
1 x T valve filter	2 x Rubber sleeves
2 x Rubber gasket (one spare)	1 x Remote control
1 x Front wash nozzle (spare part)	1 x Remote control bracket
1 x Rear wash nozzle (spare part)	2 x Alkaline batteries
1 x PE tube	

Warranty

This warranty is limited to Quoss products purchased within the Commonwealth of Australia. Defects caused by improper care of the product or failure to observe any one or more of the instructions will not be covered by Quoss warranty. All warranty claims should be directed to Quoss. This product warranty is for 1 year from the date of purchase of the product. Quoss warranty shall be void for the following:

- Inability to provide proof of purchase or equivalent documentation
- Products not used in accordance to Quoss instructions
- Products used for incorrect applications
- Service, repairs, or uses with non-standard replacement parts undertaken without written approval from Quoss

Do not use the product for any other purposes other than described in the instructions. Do not use any accessories or parts from other manufacturers without Quoss' specific written recommendation. This product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of product by a person responsible for their safety. Children should be supervised to ensure they do not play with the product. The following people should avoid from using: Patients with acute illness, perceptual disorder or pacemakers.